

Financial Assistance during COVID-19:

United Way (211): Gives callers information on how to pay their utility bills, rent, and mortgages, and to locate food pantries, senior services, and unemployment help.

Family Houston (713.869.484 or family@familyhouston.org): Family Houston is helping families find food assistance, through the Houston Food Bank and school programs, public benefits and unemployment assistance, access healthcare, and providing mental health services.

The Gulf Coast Community Services Association: provides assistance with short term help on bills and expenses like rent, mortgage, prescriptions, and transportation.

The City of Houston: will not disconnect water service through April to customers who are behind on payments.

Bank of America: will let homeowners and car owners take a few months off of paying their mortgages during the coronavirus outbreak, but payments will be added at the end of your loan to not hurt your credit.

Capital One, Chase, Citibank, Trust, U.S. Bank, and Wells Fargo: will offer mortgage holders deferments or payment options on a case-by-case basis.

Hyundai, Ford, Nissan, Toyota, Lexus, General Motors, and BMW: will offer payment deferments up to six months, but you must contact them and options are on a case-by-case basis.